

HOW TO ORDER A HOME TEST KIT

The last day to call and order your Home Test Kit is **08/10/2018**. It must be mailed back by **8/24/2018**.

Please follow the steps below to ensure that your home test kit order is processed quickly:

- Call **877-442-3935, option 5** to reach the Hooper Holmes Home Test Kit area.
- The call center is open Monday – Friday from 8:00 am – 6:00 pm CT.
- When speaking with the customer service representative, you will be asked to verify your contact information (name, address, phone number, and date of birth).
- If you are prompted to leave a message, please provide your name, address, DOB, the company you work for, and the best number to reach you at. A representative will call you back within 24 hours to set up the Home Test Kit Delivery.
- Calls will be returned to you Monday–Friday 8:00 am –5:00 CT. Please be sure to speak with the representative when he/she calls or promptly return the call so you can get the Home Test Kit delivery scheduled.
- The representative will process and mail the kit to the participant's address. Supplies typically arrive within 10 business days.
- If you fail to return the Kit, your employer will still be charged for the service. Please be a good steward of company funds and take the steps necessary to return the kit for processing.