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From: **Sandusky, Jennifer** <[jennifer.sandusky@iowa.gov](mailto:jennifer.sandusky@iowa.gov)>

Date: Thu, Nov 12, 2020 at 4:50 PM

Subject: 403b participant access to planwithease

To:

 **planwithease.com\* is assigning passwords for non-registered RIC 403b participants**

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In an effort to increase the security of participant information, planwithease is changing how participants log into [planwithease.com](https://planwithease.com) for the first time. To log in, participants will still use their social security number as the user id, but now they will use a password that planwithease created for them.

Participants who have never logged in will receive a unique password from planwithease via U.S. mail using the mailing address you uploaded to [planwithease.com](https://planwithease.com) in your census file (see sample [Participant Letter](#)) participants already registered on [planwithease.com](https://planwithease.com) will continue to use the password they previously established. **It is important that you continue to update all employee data, including mailing address**, to ensure that [planwithease.com](https://planwithease.com) has the most accurate information on file. Participants with questions may call planwithease at 855-464-6928.

These enhanced security measures were implemented today (November 12, 2020). We wanted to make sure you were aware of them in case you get questions from your staff.

Thank you for participating in the RIC 403b plan.

Jenny

**Jennifer Sandusky, Plan Administrator**

Iowa Department of Administrative Services

Human Resources Enterprise

Hoover Building, Level A

1305 E Walnut

Des Moines IA 50319

Phone: 515.281.0569

Fax: 515.281.5102

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