

COVID-19 Treatment and Testing Costs

The State of Iowa has worked with Wellmark to address specific health care needs during the COVID-19 pandemic. For example, Wellmark is waiving cost sharing (deductibles, co-pays, co-insurance) for COVID-19 testing and treatment until at least June 16, 2020. For more information, visit <https://www.wellmark.com/coronavirus>.

See a Doctor Without Having to Go In Person - Telehealth Options Expanded and Costs Addressed

Telehealth Options:

- Potential to use your own doctor.
- Audio-only visits now covered. You do not need a smartphone or tablet.
- No member cost share until at least June 16, 2020.

Employees are encouraged to take advantage of telehealth to get medical and mental health care, and prescriptions as a way to maintain social distancing and avoid the spread of germs. Wellmark has expanded options under telehealth to include the use of audio-only visits with a doctor in addition to using video and audio. You just have to check with your in-network provider to determine whether they offer telehealth visits. These telehealth options include no cost share (co-payments, deductibles, and coinsurance) for plan members and are available through Wellmark until at least June 16, 2020.

Doctor on Demand® Option

- Uses a predetermined pool of doctors
- No member cost share until at least June 16, 2020

State of Iowa employees can also use Doctor on Demand (<https://www.doctorondemand.com/>) which uses a pool of doctors for medical and mental telehealth visits. Again, members' cost share (co-payments, deductibles, and coinsurance) is waived for this option until at least June 16, 2020. More on Wellmark's response to COVID-19 can be found on its website at <https://www.wellmark.com/coronavirus>.
