

New Wellmark ID Card Coming Soon to Your Mailbox



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All employees and retirees who have elected State of Iowa health insurance will soon receive a new Wellmark ID card in the mail. Your new ID card includes a new Wellmark ID number, so it is important to put it in your wallet and destroy any old ID cards before January 1, 2019. If you use an old card, payment of your claims could be delayed or possibly denied.

Using your Wellmark ID card

Always show your most up-to-date ID card when you see a provider or get a prescription filled at the pharmacy. To make sure you are using the most recent card, look for the print date shown in the lower left corner on the front of your card.

Would you rather get your Wellmark ID on your smartphone?

It is simple with the Wellmark mobile app. Here's how:

1. Download the mobile app from any of the app stores, or visit Wellmark.com/GoMobile.
2. Open the app and select myWellmark.
3. Log in using your myWellmark user ID and password. If you aren't registered for myWellmark yet, create an account by going to Wellmark.com. All you need is an email address and your Wellmark ID, found on your new ID card.

Have questions?

If you have questions about your new ID card or health insurance benefits, please contact Wellmark customer service at 800-622-0043.
