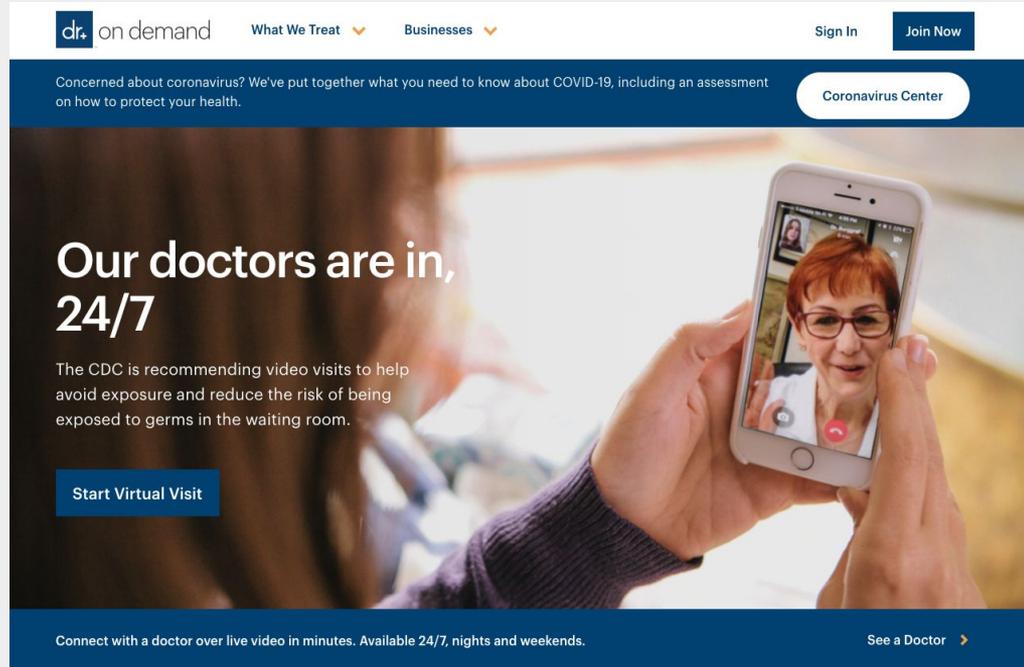


DOD COVID-19

Current Home Screen

Coronavirus Updates

- DOD has added information to our web and app homescreens to address growing concerns about COVID-19 in the U.S. The information provides education, frequently asked questions and a free assessment tool.
- Released week of 3/3/20
- Coronavirus Landing Page:
www.doctorondemand.com/coronavirus
- Frequently Asked Questions:
https://www.doctorondemand.com/coronavirus-faq?utm_source=consumer&utm_medium=web&utm_campaign=COVID19_LPFAQ_FAQ
- Assessment tool:
<https://patient.doctorondemand.com/coronavirus/1>



The screenshot shows the Doctor On Demand website homepage. At the top, there is a navigation bar with the logo "dr. on demand" and menu items "What We Treat" and "Businesses". On the right side of the navigation bar are "Sign In" and "Join Now" buttons. Below the navigation bar is a dark blue banner with the text: "Concerned about coronavirus? We've put together what you need to know about COVID-19, including an assessment on how to protect your health." and a "Coronavirus Center" button. The main content area features a large image of a person holding a smartphone displaying a video call with a doctor. Overlaid on this image is the text: "Our doctors are in, 24/7". Below this text is a paragraph: "The CDC is recommending video visits to help avoid exposure and reduce the risk of being exposed to germs in the waiting room." and a "Start Virtual Visit" button. At the bottom of the page, there is a dark blue footer with the text: "Connect with a doctor over live video in minutes. Available 24/7, nights and weekends." and a "See a Doctor" button with a right-pointing arrow.

dr. on demand What We Treat Businesses Sign In Join Now

Concerned about coronavirus? We've put together what you need to know about COVID-19, including an assessment on how to protect your health. Coronavirus Center

Our doctors are in, 24/7

The CDC is recommending video visits to help avoid exposure and reduce the risk of being exposed to germs in the waiting room.

Start Virtual Visit

Connect with a doctor over live video in minutes. Available 24/7, nights and weekends. See a Doctor

Homescreen

Web

- From DOD home screen
- Returning member can Login In (top right hand bar)
- New Member select “Join Now”
 - “Take a new approach to your health screen: is presented for member to create their account
 - New member - agrees to terms and conditions and selects “Create Account”
 - Returning members can also Sign in from this screen

dr. on demand What We Treat Businesses Sign In Join Now

Concerned about coronavirus? We've put together what you need to know about COVID-19, including an assessment on how to protect your health. Coronavirus Center

Our doctors are in, 24/7

The CDC is recommending video visits to help avoid exposure and reduce the risk of being exposed to germs in the waiting room.

[Start Virtual Visit](#)

Connect with a doctor over live video in minutes. Available 24/7, nights and weekends. [See a Doctor](#)

dr. on demand

Take a new approach to your health

Join over 1 million people who are already using Doctor On Demand and start feeling better today.

EMAIL:

DATE OF BIRTH:

PASSWORD:

I agree to Doctor On Demand's terms of Use, Informed Consent & Privacy Policy

[Create Account](#) [Already a member? Sign in](#)

Deborah C. ★★★★★
"I have used Doctor On Demand on 3 occasions. Dr. [redacted] my previous provider has been very helpful while being compassionate and professional. I would highly recommend this service. No waiting rooms, no hassle, and quality care!"

Bryan B. ★★★★★
"Very professional and prompt. The doctors are so wonderful. I have not to find another service, if anything, that is as convenient as this. Life changing."

Veronica M. ★★★★★
"My insurance agent referred me to this app. I'm so glad she did. I was able to talk to a doctor within 5 minutes, and get a prescription filled in an hour. And I don't have to miss work. Even in the worst cases, I don't have to wait around to see if I can see a doctor. I will definitely be using this app again! It's the best and super convenient."

Homescreen

Web Coronavirus Assessment Tool

- From DOD home screen
- Member selects “Start Assessment” button from top ribbon. Assessment is free.
- Member then select “Begin” to take quick 1-2 minute assessment (8 questions)

The screenshot shows the top navigation bar with the 'dr. on demand' logo, 'What We Treat' dropdown, 'Businesses' dropdown, 'Sign In', and 'Join Now' button. A dark blue banner contains the text 'Concerned about coronavirus? We've put together what you need to know about COVID-19, including an assessment on how to protect your health.' and a 'Coronavirus Center' button. The main content area features a large image of a person holding a smartphone displaying a video call with a doctor. The text reads: 'Our doctors are in, 24/7'. Below this is a sub-headline: 'The CDC is recommending video visits to help avoid exposure and reduce the risk of being exposed to germs in the waiting room.' and a 'Start Virtual Visit' button. At the bottom, a dark blue footer contains the text: 'Connect with a doctor over live video in minutes. Available 24/7, nights and weekends.' and a 'See a Doctor' button with a right-pointing arrow.

Coronavirus Risk Assessment

Based on CDC guidelines, we've prepared an assessment to help you determine what precautions you should take in the event coronavirus (COVID-19) impacts your community.

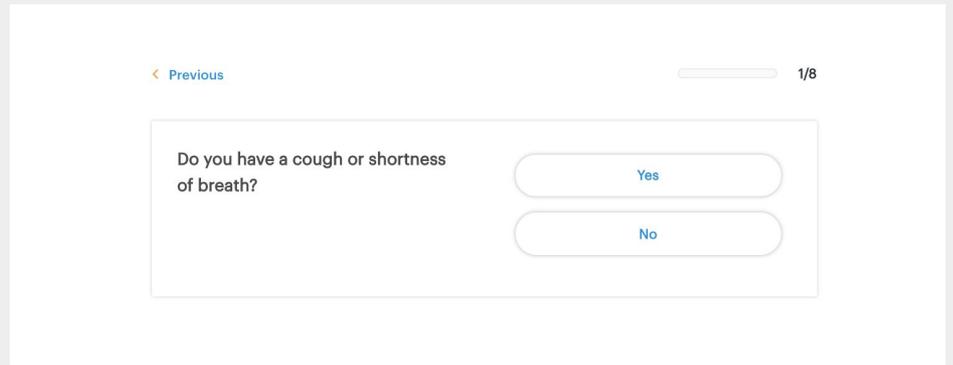
The assessment should take less than two minutes and will provide you with personalized prevention recommendations based on your answers.

[Begin](#)

Homescreen

Web Coronavirus Assessment Tool

- After completing questions, member is presented with the COVID-19 risk
- Option to “see a doctor today”
- Option to “view FAQs”
- Another option to discuss your results with a doctor?

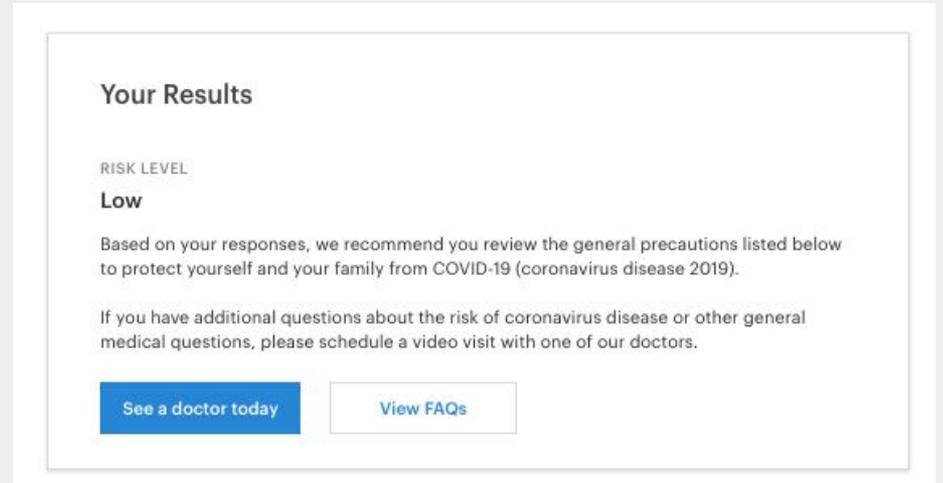


< Previous 1/8

Do you have a cough or shortness of breath?

Yes

No



Your Results

RISK LEVEL

Low

Based on your responses, we recommend you review the general precautions listed below to protect yourself and your family from COVID-19 (coronavirus disease 2019).

If you have additional questions about the risk of coronavirus disease or other general medical questions, please schedule a video visit with one of our doctors.

[See a doctor today](#) [View FAQs](#)

Homescreen

Web Coronavirus Assessment Tool

- Frequently Asked Questions and “Looking to discuss your results with a doctor are on the same page as Risk Results.

How can you protect yourself and your family from the coronavirus?

- Avoid non-essential travel to countries or areas where cases of the coronavirus have been identified. Find up-to-date COVID-19 information for travelers on the [CDC's Website](#).
- Wash your hands frequently to prevent exposure to the virus. Just like any other virus, germs can be spread by touch. If you are using alcohol-based hand sanitizer, make sure it contains at least 60% alcohol for best results.
- Disinfect surfaces that are used by others. COVID-19, like many other viruses, is thought to live on surfaces from several hours up to a few days. This can lead to exposure to the virus by touching the infected surface and then touching your nose, eyes or mouth. Wash your hands after disinfecting surfaces.
- Equip your home with basic medical supplies, including:
 - Thermometer – It is important to be able to monitor your temperature if you start to develop cough or other symptoms of a virus. Get a thermometer from your local pharmacy and make sure it is working properly.
 - Over-the-counter remedies to treat symptoms – This should include fever and pain reducers (such as acetaminophen or ibuprofen), as well as cough medications.
 - Fluids – Keep plenty of water and electrolyte replacements on hand.
- Discuss postponement of non-essential medical procedures with your doctor.
- Consider alternative child care options if daycares and schools were to close.
- Talk to your employer about their plan if an outbreak occurs in your local area, including remote work and office closures.
- Purchase water and food supplies that can last for more than two weeks. In the event of local spread, stores may be closed temporarily.
- Make sure you have up to a 3-month supply of any prescription medications you are taking at home. Reach out to your doctor to request refills or an extra supply for chronic medications.
- Use a mask if you have respiratory symptoms (coughing or sneezing), have a suspected COVID-19 infection with mild symptoms, or are caring for someone with a suspected COVID-19 infection.
- If you are feeling sick, consider using a virtual care provider instead of going in-person to an urgent care facility or emergency room to limit your exposure to others who may have the virus.

Looking to discuss your results with a doctor?

Get Started

Homescreen

Mobile App

- Android and iOS app homescreen

- iPad homescreen

