

Save time and money with WELLMARK'S PREFERRED DURABLE MEDICAL EQUIPMENT (DME) VENDORS

DME commonly consists of equipment to help individuals perform activities they would otherwise find difficult due to medical circumstances. Some of the more common DME items include insulin pumps, breast pumps, oxygen equipment, and supplies for ostomies, diabetes, and wound care.

To save you time and money when purchasing DME, Wellmark has contracted with two preferred, mail-order DME vendors. These vendors allow equipment and supplies to be shipped directly to your residence.

There are two ways to purchase DME from one of Wellmark's preferred vendors:

Vendor ¹	Visit their webpage	Call
Better Living Now	BetterLivingNow.com Email: orders@betterlivingnow.com	1-800-854-5729 Monday – Friday, 7 a.m. – 9 p.m., CST Saturday, 8 a.m. – 9 p.m., CST
Edgepark	Edgepark.com	1-888-394-5375 for most DME supplies. Monday – Friday, 7 a.m. – 8 p.m., CST 1-855-504-2099 for breast pumps. Monday – Friday, 7:30 a.m. – 5 p.m., CST

Other DME vendors:

You can also search for participating DME providers near you by visiting Wellmark.com/Finder and selecting **Find a provider or facility**. When prompted, select **Places by type** and begin typing in “Durable Medical Equipment,” then select it from the drop-down menu. The first two results will list Wellmark's preferred mail-order vendors. Results based on location appear below these. Please note that DME supplies ordered from Amazon may not be eligible for coverage.

¹Some DME items are unable to be shipped from Better Living Now or Edgepark.



When will my plan cover DME?

In order for DME to be covered by your health plan, it must be prescribed by your doctor and rented or purchased by an eligible DME supplier.

There are three ways to determine your DME coverage:

1. Log in to myWellmark® at myWellmark.com.
 - Go to the Coverage tab.
 - Under Resources, select Coverage Manual.
 - Search for Durable Medical Equipment for coverage under your plan.
 - myWellmark also contains benefit information for deductibles, copays and coinsurance.
2. Call the Customer Service number on the back of your ID card.
3. Contact **Better Living Now or Edgepark** directly to confirm coverage for your DME supplies with Wellmark.



Advantages of using Wellmark's preferred DME vendors

Using Better Living Now or Edgepark to order DME supplies provides:

- Lower prices, which means you get more product for your benefits
- Free delivery to your residence
- Monitoring of any recalls on products that have been shipped
- Confirmation of your health plan benefits

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意：如果您说普通话，我们可免费为您提供语言协助服务。请拨打 800-524-9242 或（听障专线：888-781-4262）。

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).



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