

## **New Year - New Card: Update Providers With Your New Wellmark ID Number**

New Wellmark ID cards were recently sent out to all State of Iowa employee health insurance subscribers. Don't forget to destroy your old card as using it after January 1 could delay payment or even cause a denial of your claims. Your Wellmark ID number has changed on your new card, and needs to be updated with all of your providers at or before your next visit. If you haven't yet received your card, contact Wellmark Customer Service at 800-524-9242.

### **Need additional ID cards?**

Additional Wellmark ID cards may be ordered through *myWellmark*, the secure website where you can track your expenses, learn more about wellness, and get the tools to help you reach your health goals.

Register for *myWellmark* at

<https://welcome.wellmark.com/registration/member/memberregistration.aspx>.

### **Also update with Doctor On Demand™**

Don't forget to update your Doctor On Demand registration with your new Wellmark ID number. If you haven't registered for Doctor On Demand, getting started is easy:

- Download the Doctor On Demand app or visit DoctorOnDemand.com.
- Have your Wellmark member ID card ready. You'll be asked to enter your full Wellmark ID number, including the three character prefix.
- Create an account or sign in.

With Doctor On Demand, you and your family members can speak with a board-certified doctor wherever you are on your smartphone. With one phone call, you can be treated for the most common medical conditions and can have medication prescribed if needed.

Doctor On Demand is convenient. It is easy and available 24 hours a day, seven days a week, 365 days a year. And, convenience isn't the only advantage of Doctor On Demand. It is also affordable, with only a \$10 copay per visit for most State of Iowa employees.