




# Upcoming Courses for... August 2017



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
	1 <b>Cultural Competency (MTS CC 001)</b>	2	3 <b>Ethics of Leadership &amp; Influence (MTS LI 001)</b>	4
7  <a href="http://learnatpds.iowa.gov/">http://learnatpds.iowa.gov/</a>	8 <b>Customer Service (MTS QM 002)</b>	9	10 <b>Thriving on Change (MTS GI 163)</b>	11 <b>Managing Stress &amp; Workplace Accountability (MTS MS 001)</b>
14	15 <b>Diversity Training for Employee's (MTS GI 450) (1/2 day – morning)</b>	16	17 <b>Leading Through Change (MTS LC 001)</b>  <b>State Government Foundations (MTS GF 001)</b>	18 <b>Generational Diversity (MTS GD 001)</b>
21  <b>Take advantage of State pricing on computer classes through New Horizons. <a href="#">Learn More</a></b>	22 <b>Diversity Training for Managers (MTS GI 400)</b>  <b>Strategic Planning &amp; Systems Thinking (MTS ST 001)</b>	23 <b>HRA Fall Training (Day 1) presented by DAS</b>	24 <b>HRA Fall Training (Day 2) presented by DAS</b>	25
28 <b>New Cohort January 2018</b> 	29 <b>Crucial Conversations (Day 1) (MTS CC 001)</b>  <b>Enhancing Team Membership (MTS TM 001)</b>	30 <b>Crucial Conversations (Day 2) (MTS CC 001)</b>	31 <b>Listening – The Forgotten Skill (MTS GI 003)</b>	

**Crucial Conversations®** course now available contact Kim Hanson at 515-401-9542