

Diversity Training for Employees



Course Number:	MTS GI 450
Cost Per Person:	No Charge/Participating Agency, \$96/Non-Participating
Scheduled Sessions:	See PDS Course Catalog for scheduled dates. Staff interested in completing this course should login to the State of Iowa LMS to launch the training. Contact your agency training liaison if you have questions.
Eligibility:	All State Employees
Instructor:	Danielle Potter
Length:	4 Hours (8:30am – 12:30pm)
Certificate Series:	Talent Development Certificate (TDC)

Overview:

This half-day workshop will address a variety of organization dimensions and dynamics needed to assure optimum understanding of diversity. As a result of participating in a training session, employees will realize the value and appreciate the potential of a diverse workforce, practice self-awareness, and recognize and prevent discriminatory practices on behalf of the State of Iowa. Employees will return to the workplace with an appreciation of the richness multi-culturalism brings to our daily functions, relationships, and organization.

Objectives:

- Possess techniques to communicate effectively across cultural lines.
- To recognize discriminations and understand the ways it affects those who discriminate as well as those who are discriminated against.
- Awareness of bias and stereotypes and how they impact the workplace.
- Know how to foster cooperation and resolve conflict in cross cultural situations.
- Develop an action plan to help apply the concepts in the workplace.