

# The Role of the Lead Worker



**Course Number:** MTS LW 101  
**Cost Per Person:** No Charge/Participating Agency, \$42/Non-Participating  
**Eligibility:** Lead Workers, Managers & Supervisors  
**Instructor:** PDS E-Learning  
**Length:** 1 Hour  
**Certificate Series:** Leadership Development Certificate

## **Scheduled Sessions:**

This course is available through On-Demand at no charge for participating State agencies. Contact your training liaison to have the course information e-mailed to you. At the completion of the course, email your completed certificate to [PDS@iowa.gov](mailto:PDS@iowa.gov). The course will then be added to your training history.

## **Overview:**

This course is designed for new employees with the role of a lead worker, as well as managers and supervisors who have lead workers positions. The course will identify typical roles and responsibilities of lead workers as well as the benefits of lead worker positions. It will also identify possible risks and types of duties not intended for the lead worker role.

## **Objectives:**

- Define the role and responsibilities of lead workers
- Identify the type of duties typically found in lead worker positions
- Address possible issues for duties assigned, but not intended for the lead worker