

Generational Diversity



Course Number: MTS GD 001	Scheduled Sessions:
Cost Per Person: \$40 Participating Agency, \$188/Non-Participating	9/7/18
Eligibility: All	10/11/18
Instructor: Carol Tripp	1/25/19
Length: 8:30 am – 4:30 pm	4/26/19
Certificate Series: Professional Development Certificate	
Location: Des Moines, Hoover State Office Building, Level A	

Overview:

This course is designed for all state employees. This course walks the participants through what was happening in history during each generation's formative years. Participants will discuss how historical events shaped each generation's paradigm of the world to gain insight into what each generation values and how best to identify with each generation.

Objectives:

- Discuss the four different generations.
- Learn what shaped each generation's paradigm of the world and thereby learn what they value.
- Discover how each generation's values affect how they work and the decisions they make.
- Identify different strategies to better communicate and work across generational lines