

**DAS Customer Council Meeting
August 12, 2010**

Members Present

Kathy Mabie, Chair, DOM; Ray Walton, Vice-Chair, DAS; Joel Wulf, Dept. on Aging; Jan Clausen, DHS; Jami Weems, ICSAC; Brad Hier, DOC; Michael Marshall, Legislature-Senate; Mary Sundet Jones, DCA; Roger Stirler, Revenue; Margaret Thomson, IDALS; Peggy Sullivan, Judicial; Steve Larson; ABD.

Members Absent

Dave Heuton, DPS; Mark Brandsgard, Legislature-House; Lee Wilkinson, DOT; Preston Daniels, Human Rights.

Others Present

Patricia Lantz, DAS/GSE; Nancy Williams, DAS/GSE; Tera Granger, DAS/Marketing; DAS; Calvin McKelvogue, DAS; Lorrie Tritch, DAS/IT; Patricia Mullenbach, DAS/Finance; Tim Ryburn, DAS/GSE CCM; Julie Marasco, DAS; Rick Swizdor, ABD, Cindy Axne, DNR; Jeff Franklin, DAS.

Call to Order

Meeting was called to order by Vice Chair Ray Walton at 8:30 a.m.

Welcome and Roll Call

Vice Chair Walton advised since this was Chair Kathy Mabie's first DAS Customer Service meeting, she asked him to chair this meeting. Everyone introduced themselves. Vice Chair Walton advised since this was Brad Heir's last meeting he wanted to thank him for serving on the DAS Customer Council.

Approve Minutes of June 22, 2010

MOTION: Mary Sundet Jones moved to approve the minutes as submitted. Roger Stirler seconded the motion. Motion passed.

Member substitutes approval – Approve alternates

Brief discussion of substitutes – Ro Foage to be the substitute for member Joel Wulf and Richard Swizdor to be the substitute for Steve Larson.

MOTION: Roger Stirler moved to approve Ro Foage and Richard Swizdor as member substitutes. Brad Heir seconded the motion. Motion passed.

Member Terms expiring and appointments

Chair Ray Walton advised that DOM makes appointments to the DAS Customer Council. Changes include: Cindy Axne/DNR replaces Brad Heir/DOC; Preston Daniels/Human Rights replaces Bob Mulqueen/OEI.

Approve FY 2012 Utility rates

DAS Director Ray Walton presented the "FY2012 rates with limited changes" and led a short discussion since members had reviewed the proposed rates at the June 22, 2010 meeting. Director Walton advised if there are changes in circumstances in any way, DAS will re-visit these rates with the DAS Customer Council. Ms. Mullenbach advised rates based on FTE numbers do not take into consideration any SERIP numbers. Mr. McKelvogue advised the I/3 rates use two year old FTE's and agencies should be billed the same as the previous year except for DOT and IPERS.

MOTION: Mary Sundet Jones moved to approve the FY2012 changes, Steve Larson seconded the motion. Motion passed. (One Nay Vote – Margaret Thomson, IDALS)

Customer Comments

Two customer comments received and shared with members (copies attached to the minutes).

Future Meeting Schedule

Chair Ray Walton advised he didn't expect any other business that would need to come before the Council in the near future and cancelled the upcoming September and October meetings. Next scheduled meeting scheduled for Thursday, November 18, 2010. Proposed 2011 meeting dates/times presented to the council for their calendars.

Comments by Council Members

Tim Ryburn, Administrator - Capitol Complex Maintenance gave an update of the affects of the recent large amount of rain damage on Complex and also at Ankeny Labs. No comments from Council Members.

Future Agenda Items Discussion

- Member substitutes approval.

Close and Adjourn

Adjourned at 9:00am

Respectfully submitted,
Nancy Williams, DAS/GSE