Customer Council Agenda
August 4, 2020
10:00 a.m. – 11:00 a.m.

Zoom Meeting
https://zoom.us/j/95603738025?pwd=WTFnRkJHdkZuUWtETjJxNlhFbm4vdz09

Meeting ID: 956 0373 8025
Passcode: 525617

1. Call to Order
2. Roll Call
3. Approve Minutes from Meeting on July 31, 2019 – Action Item
4. Welcome New Members
   a. Kelly Garcia – Department of Human Services
   b. Scott Marler – Department of Transportation
5. Council Membership – Terms Expiring August 31, 2020
   a. Large-sized Agencies
      • Kayla Lyo, Director, Department of Natural Resources
      • Beth Skinner – Director, Department of Corrections
   b. Medium-sized Agencies
      • Kraig Paulson, Director, Department of Revenue
   c. Small-sized Agencies
      • Judy Bradshaw, Director, Iowa Law Enforcement Academy
      • Linda Miller, Director, Iowa Department on Aging
   d. Legislative Branch
      • Charlie Smithson, Secretary of the Senate
6. DAS Sole Provider Review
7. Summary of Informational and Q&A Sessions of January 7 and 9, 2020
8. Summary of Customer Council Business Plan
9. Review of Rate Proposals by DAS – Action Item
10. Rate Discussion by OCIO
11. Adjournment