Diversity Training for Employees





Course Number:	MTS GI 450	Scheduled Sessions:	
Cost Per Person:	No Charge/Participating Agency, \$96/Non- Participating	7/9/19 10/8/19 12/3/19	8/6/19 11/12/19 1/9/20
Required Attendees:	All State Employees	2/4/20	3/10/20
Instructor:	Danielle Potter	4/7/20 6/2/20	5/5/20
Length:	4 hours (8:30 am -12:30 pm)		
Certificate Series:	Professional Development Certificate		
Location:	Des Moines, Hoover State Office Building, Level A		

Overview:

This half-day workshop will address a variety of organization dimensions and dynamics needed to assure optimum understanding of diversity. As a result of participating in a training session, employees will realize the value and appreciate the potential of a diverse workforce, practice self-awareness, and recognize and prevent discriminatory practices on behalf of the State of Iowa. Employees will return to the workplace with an appreciation of the richness multi-culturalism brings to our daily functions, relationships, and organization.

Objectives:

- Possess techniques to communicate effectively across cultural lines.
- Recognize discriminations and understand the ways it affects those who discriminate as well as those who are discriminated against.
- Awareness of bias and stereotypes and how they impact the workplace.
- Know how to foster cooperation and resolve conflict in cross cultural situations.
- Develop an action plan to help apply the concepts in the workplace.