

Creating a Violence Free Workplace



Course Number: MTS SC 236

Cost Per Person: No Charge/Participating Agency, \$42/Non-Participating

Eligibility: Managers & Supervisors

Instructor: PDS E-Learning

Length: 1 hour

Certificate Series: Leadership Development Certificate

Scheduled Sessions:

This course is available through On-Demand at no charge for participating State agencies. Contact your training liaison to have the course information e-mailed to you. At the completion of the course, email your completed certificate to PDS@iowa.gov. The course will then be added to your training history.

Overview:

This course provides managers and supervisors with information regarding potential violence in the workplace. You will gain insight into state policies and procedures, as well as concepts that accurately define workplace violence. You will gain an understanding of techniques that can be used to identify and diffuse violent situations.

Objectives:

- Identify and describe state policies and procedures for creating a violence free workplace.
- Recognize workplace violence and potential violent behavior.
- Appropriately assess potential violent workplace situations and identify techniques to diffuse violent situations.
- Understand the importance and process for reporting workplace violence.
- Have a renewed awareness of members of the public who may choose to bring violence into the workplace.