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December 4, 2019

Iowa Department of Human Rights
Division of Criminal and Juvenile Justice Planning, Criminal Justice Information System
Attn. Steve Michael
Lucas State Office Building
321 E. 12th Street
Des Moines, Iowa 50319

Re: Agreement to pay license fees for Iowa Court Interface

Dear Mr. Michael:

This letter agreement ("Letter Agreement") is made between Tyler Technologies, Inc. ("Tyler") and the Iowa Department of Human Rights, Division of Criminal and Juvenile Justice Planning, Criminal Justice Information System ("CJIS") and shall be effective as of the date signed by CJIS below. Pursuant to this Letter Agreement, Tyler and CJIS confirm our mutual agreement where Tyler will provide the software interface described in Exhibit 1 ("Interface") and where CJIS will pay the license fees described herein.

As described in Exhibit 1, Tyler will provide the Interface to the Iowa county sheriff's offices listed herein. CJIS has agreed to pay the licensing fee associated with the Interface for these five (5) counties:

- Dallas County Sheriff's Department
- Linn County Sheriff's Department
- Pottawattamie County Sheriff's Department
- Scott County Sheriff's Department
- Story County Sheriff's Department

Upon execution of this Letter Agreement, CJIS agrees to pay licensing fees in the amount of \$25,000, \$5,000 per county, for the Interface. Each county will be responsible for all maintenance and support fees associated with the Interface. For the avoidance of doubt, Tyler is not providing CJIS a license to use the Interface nor is Tyler providing any services to CJIS: The State is financing the licensing fees associated with the Interface for the five counties listed above. Further, any county that purchases the functionality listed in Exhibit 1 and not listed in





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this Letter Agreement, will be responsible for any licensing and maintenance fees associated with the Interface.

Kind Regards,

Sherry Clark
Sr. Corporate Attorney, Tyler Technologies, Inc.
Sherry.Clark@tylertech.com

By my signature below, I agree, on behalf of CJIS to the terms of this Letter Agreement.

For CJIS:

By: _____

Steve Michael
CJIS

Title: Steve Michael, CJIS Administrator

Date: _____

12/30/19

Letter Agreement Exhibit 1

STATEMENT OF WORK 12/04/2019

The Deliverables for this project are:

To develop an interface that may be utilized by Iowa county sheriff's offices, whether those sheriff's offices are current or future customers, to file various documents with the Iowa Courts directly from the CivilServe platform ("Iowa Court Interface").

- The documents that need to be filed from the CivilServe platform include Returns of Service, Subpoenas, and Garnishments.
- The interface must allow the CivilServe user to add additional information for the Clerk of Court when filing certain documents, specifically:
 - For any Service filing, the user should be able to choose from a drop-down or other similar menu one of the following identifiers: Acceptance of Service, Certificate of Service for Non-electronic Filing, Other Event, Return of Original Notice, Return of Service-Diligent Search, Return of Service-Execution, Return of Service-Other, Return of Service on Subpoena, Service, and Warrant Served
 - For any Subpoena filing, the user should be able to choose from a drop-down or other similar menu one of the following identifiers: Other Subpoena and Return of Service on Subpoena