December 2019



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2	3 Diversity Training for Employees (MTS GI 450)	4	New Cohort January 2020	6 Customer Experience (MTS CE 001)
9	Fundamentals of Supervision (MTS NC151) Managing Conflict & Resistance in the Workplace (MTS GI 165)	11 Diversity Training for Managers (MTS GI 400)	Performance Evaluation (MTS NC 401) Shaping Effective & Engaged Teams (MTS ET 001)	13
PPDS Performance & Development solutions http://learnatpds.iowa.gov/	17 Crucial Accountability (MTS CA 201)	18 Generational Diversity (MTS GD 001)	19	20 Intro to State Procurement (MTS SP 001)
23	24	State Holiday	26	New Horizons* Computer Learning Centers
30	31			Take advantage of State pricing on computer classes through New Horizons. Learn More