

Iowa Department of Administrative Services – Human Resources Enterprise  
Classification Series Guidelines

## Information Technology Enterprise Expert Series

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### Classes in the Series

| <u>Class Code</u> | <u>Class Title</u>                         |
|-------------------|--------------------------------------------|
| 00158             | Information Technology Enterprise Expert 1 |
| 00159             | Information Technology Enterprise Expert 2 |
| 00160             | Information Technology Enterprise Expert 3 |

### Series Concept

Classes in this series encompass enterprise-level IT roles focused on product delivery, business outcomes, implementation oversight, strategic alignment, and enterprise architecture. These positions ensure technology investments deliver measurable business value, align with statewide IT strategy, and support modernization initiatives.

Work includes:

- Delivering business outcomes via IT solutions.
- Managing product life cycles and roadmaps.
- Ensuring alignment with strategic objectives and agency priorities.
- Driving enterprise architecture and technology standards.
- Ensuring compliance with security and governance frameworks.
- Contributing to sourcing efforts by identifying, evaluating, and engaging with vendors and technology partners to support strategic initiatives.

### Exclusions

The following are excluded from classification within this series:

1. Any positions that include full supervisory functions.
2. Other non-supervisory information technology positions which do not meet the concept of this series (i.e., Information Technology Specialist series).
3. Positions whose primary purpose is not in the information technology area.

### Class Distinctions

#### Information Technology Enterprise Expert 1

Positions in this class serve as a strategic owner of enterprise-scale products, responsible for defining the vision, roadmap, and delivery outcomes. Employees act as the central point of contact for complex software development efforts, ensuring alignment with agency goals and enterprise standards. They collaborate closely with deputy director level and senior leadership members in executive branch agencies as well as cross-functional teams and stakeholders to prioritize work, guide development, and manage product financials throughout the lifecycle. Employees in this class operate with a degree of independence comparable to that of IT Administrators, applying sound judgment and action planning to complex issues while performing senior-level responsibilities under limited guidance.

### **Information Technology Enterprise Expert 2**

In the role of executive technology officer, positions in this class operate at the highest level of the executive branch working directly with agency directors, deputy directors and senior leadership members as the strategic liaison between IT and business leadership, translating agency missions into actionable IT demand. Employees manage intake and prioritization across agencies, ensuring IT investments deliver measurable business value. They lead stakeholder engagement, contribute to enterprise governance, and contribute significantly to statewide IT policy. With advanced subject-matter expertise, employees handle complex, non-routine tasks and apply independent judgment to high-priority issues. Work is central to aligning IT solutions with business outcomes and fostering cross-agency collaboration.

### **Information Technology Enterprise Expert 3**

At this level, positions provide enterprise-wide technical leadership and architectural oversight. Employees in this class define and maintain architecture frameworks, evaluate emerging technologies, and lead modernization and consolidation efforts to improve scalability and efficiency. They ensure compliance with security and regulatory standards while offering consultative guidance on cross-agency initiatives. Employees routinely apply expert-level judgment to sensitive, high-impact decisions and coordinate complex activities across teams and agencies. Contributions are critical to shaping the technical direction of statewide IT strategy and driving innovation through enterprise architecture.

*Effective date: 09/26 SA*