

Discussion of DAS Customer Council August 20, 2025

This discussion about the upcoming DAS Customer Council meeting was held on August 20, 2025, in Conference Room G19 at the Capitol Building in Des Moines, Iowa. Those who could not attend in person participated virtually via Microsoft Teams. The meeting was called to order at 10:59 a.m.

CABINET DEPARTMENT REPRESENTATIVES PRESENT IN PERSON

Kristin Davenport, Department of Public Defense (DPD)
Sandi Hurtado-Peters, Department of Education (DOE)
Alex Moon, Department of Natural Resources (DNR)
Jon Peppetti, Iowa Workforce Development (IWD)
Darina Petkova, Iowa Department of Revenue (IDR)
Sarah Reisetter, Department of Health and Human Services (HHS)
Jim Wittenwyler, Department of Public Safety (DPS)

CABINET DEPARTMENT REPRESENTATIVES PRESENT VIRTUALLY

Kevin Beichley, Department of Transportation (DOT)
Prasanna Bujimalla, Department of Inspections, Appeals, and Licensing (DIAL)
Steve Dick, Department of Corrections (DOC)
Larry Gioffredi, Homeland Security and Emergency Management (HSEM)
Linda Heinz, Department of Insurance and Financial Services (DIFS)
Jared Kirby, Department of Insurance and Financial Services (DIFS)
Molly Lopez, Iowa Economic Development Authority/Iowa Finance Authority (IEDA/IFA)
Nathan Wilson, Iowa Department of Veterans Affairs (IDVA)

DAS AND DOM EMPLOYEES PRESENT IN PERSON

Director Kraig Paulsen, Department of Management (DOM), Customer Council Chair
Deputy Director Nathan Reckman, Department of Administrative Service (DAS)

Susan Churchill, DAS, responsible for taking meeting minutes
Charlie Cross, DAS
Mirela Jusic, DAS
Nick Miller, DAS
Erin Reinders, DAS
Ryan West, DAS

DOM EMPLOYEES PRESENT VIRTUALLY

Heather Hackbarth, DOM
Tammy Winters, DOM

AGENDA ITEMS

- I. Roll Call
 - A. The meeting was called to order at 10:59 a.m. by Director Kraig Paulsen.¹
 - B. Director Paulsen noted the agency representative in attendance.

¹ The purpose of the meeting on August 20, 2025, was for DAS and DOM to provide rates, methodology, and agency impact statements to key employees from cabinet agencies. Since this was not an official DAS Customer Council Meeting, there will not be a vote on the minutes.

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- C. Director Paulsen stated the official DAS Customer Council Meeting would be held on September 4 in Room G19 at the Capitol Building, with a virtual option for members who could not attend in person.
 - 1. If necessary, a Council Member may send a proxy to the September 4 meeting by notifying Director Paulsen in advance.
 - 2. During the Council Meeting, members will need to vote to accept the proxies.
- II. Review of Rate Proposals by DAS – Mirela Jusic, DAS Chief Financial Officer, provided a brief, high-level review of the rates in the *Business Plan and Report to the Customer Council*.
- III. Questions
 - A. Sarah Reisetter asked if there were any rate changes for Central Procurement; Mirela Jusic confirmed there were no changes.
 - B. Jim Wittenwyler asked about the status of the subcommittee to review the workers' compensation rate methodology.
 - 1. DAS Deputy Director Nathan Reckman said they could move forward informally, or a council member could ask for a motion during the September 4 meeting.
 - 2. Various agencies expressed interest in being part of the workers' compensation discussion.
 - C. Sarah Reisetter said HHS is preparing for a FY2027 budget cut of over \$200,000, and asked if DAS was going through a similar exercise.
 - 1. Nathan Reckman stated DAS refunds rates or suspends rates whenever it can.
 - 2. He said, historically, if agencies are asked to make cuts, DAS is also asked to make cuts; however, DAS was not asked this time.
- IV. The meeting adjourned at 11:13 a.m.