



Advantage Services[®]

Agreement for Mount Pleasant Correctional Facility

March 15, 2016

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1 Service Solution

1.1 FIRE ALARM & LIFE SAFETY SERVICES

Approach

Bronze Level

The Bronze Advantage Services plan is an economical choice for customers who require planned and scheduled inspection services but do not require a guaranteed response time for emergencies. Service calls outside the scope of regularly scheduled inspections can be handled on a time and material basis and will be responded to as soon as staff is available.

Performance

Designed for customers requiring absolute confidence in their fire system operation, Advantage Services Performance Package provides you with the world-class expertise available only from Siemens, the world leader in fire alarm systems and system maintenance. Our single-minded objective is to make certain your system is operating properly 24-hours a day, 7 days a week and that your system is in full compliance with local and national requirements. The Performance Package is also specially designed to reduce false alarms and help minimize system downtime and costly repairs.

The Performance includes code-compliant testing of your fire alarm system and a detailed written report following each service visit, and a life safety log book.

1.1.1

Customer Support Services

Onsite Support Services

Adequate staffing plays a significant role in maintaining the integrity and achieving the compliance goals of your facility. We will provide trained and certified personnel for on-site system support where additional staffing is required to maintain a fire alarm and life safety system as outlined in this agreement. We will ensure your systems operate at peak efficiency to achieve your facility and organizational life safety goals. The specific job responsibilities, goals, work hours, and other associated tasks are scheduled to be completed on a one day per month basis which shall be conducted on normal business days and hours, during scheduled visits.

Written Report of All Services Performed

We will complete a service report for each visit detailing the purpose of the call and summarizing the work that was performed.

Life Safety Log Book

We will provide a life safety log book containing information and guidance on the management of the Life Safety System. All service records shall be recorded and kept within the log book. This log book shall serve as a reference for local authorities, insurance carriers, and Siemens technical personnel.

Customer Directed Support

With Customer Directed Support, Siemens will provide trained and experienced automation specialist who will work under your direction. The intent of this service is to offer you labor assistance in completing a special project or to need a facility objective. Specific job responsibilities, goals, work hours, and other associated tasks are scheduled to be completed on a one day per month basis which shall be conducted on normal business days and hours, during scheduled visits.

1.1.2

Technical Support Services

Fire Alarm System Testing & Inspection

We will perform an annual test of all covered fire systems by certified specialists using testing protocols specified by NFPA as well as any local guidelines that are required for your facility. Necessary documentation detailing the results of the inspection, including a list of deficiencies, will be provided upon completion of the test to satisfy the AHJ and to maintain your Certificate of Occupancy.

Siemens will continue to perform the inspection for Mount Pleasant Correctional Facility located at 1200 E. Washington on a semi-annual schedule of January and June.

Siemens will perform the required annual inspection in semi-annual segments and billing quarterly as we have in the past. We test approximately one half of the devices each semi-annual visit until all devices are tested to fulfill annual requirement.

The equipment included as part of this service is listed in the List of Maintained Equipment section of this service agreement.

2 Service Implementation Plan

2.1 Fire Alarm & Life Safety Services On-site Response Time and Call Windows

	Bronze
Attribute	
Emergency Online/Phone Response	As soon as staff is available
Response time - onsite for critical components	As soon as staff is available – labor to appear onsite is billable
Response time - onsite for non-emergency	As soon as staff is available – labor to appear onsite is billable
Hours of Service	As soon as staff is available – labor is billable
Window for Call Handling	24 x 7 – Availability to take your call

*Labor and material costs for troubleshooting problems and repairing or replacing components are handled separately. These costs can be billable or included within your Repair and Replacement Coverage. See List of Maintained Equipment to view your current Repair and Replacement Coverage.

2.2 Maintained Equipment Table

SIEMENS

Siemens Building Technologies
Service Agreement

Equipment Category	Equipment SubCategory	Equipment	Qty	Serial Number	Location	Mfg/Model
Control & Annunciation	Control & Annunciation	NCCNT Computer	5			
Services (Times per year): Test and Inspection (1)						

Control & Annunciation	Control & Annunciation	Remote Control/Annunciator Panel	18			
Services (Times per year): Test and Inspection (1)						

Control & Annunciation	Control & Annunciation	Siemens System 3 Alarm Panel	12			
Services (Times per year): Test and Inspection (1)						

Control & Annunciation	Control & Annunciation	XLS 40 Watt Amplifier	2			
Services (Times per year): Test and Inspection (1)						

Detectors	Detectors	Conventional Duct Smoke Detectors	6			
Services (Times per year): Sensitivity Testing-Manual (0.5) - Test and Inspection (1)						

Detectors	Detectors	Conventional Heat Detectors	88			
Services (Times per year): Test and Inspection (1)						

Detectors	Detectors	Conventional Smoke Detector	1480			
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Advantage Services

Services (Times per year): Sensitivity Testing-Manual (0.5) - Test and Inspection (1)

Field Peripherals	Field Peripherals	Control Module Contact Output Point (S)	27			
Services (Times per year): Test and Inspection (1)						

Field Peripherals	Field Peripherals	Conventional Pull Station	175			
Services (Times per year): Test and Inspection (1)						

Field Peripherals	Field Peripherals	Speakers or Horns with Strobes	600			
Services (Times per year): Test and Inspection (1)						

Field Peripherals	Field Peripherals	Tamper Switch Monitor Module	29			
Services (Times per year): Test and Inspection (1)						

Field Peripherals	Field Peripherals	Waterflow Switch Monitor Module	26			
Services (Times per year): Test and Inspection (1)						

2.3 Service Team

An important benefit of your Service Agreement derives from having the trained service personnel of Siemens Industry, Inc. familiar with your building systems. Our implementation team of local experts provides thorough, reliable service and scheduling for the support of your system.

The following list outlines the service team that will be assigned to the service agreement for your facility.

Your Assigned Team of Service Professionals will include:

Alan Bennett - Sales Account Representative manages the overall strategic service plan based upon your current and future service requirements.

Jason Flynn - Primary Service Specialist is responsible for performing the ongoing service of your system.

Rick Backus - Secondary Service Specialist who will be familiarized with your building systems to provide in-depth backup coverage.

Ken Thornton - Service Operations Manager is responsible for managing the delivery of your entire support program and service requirements.

Dawn Kreutz - Service Coordinator is responsible for scheduling your planned maintenance visits, and handling your emergency situations by taking the appropriate action.

Dawn Kreutz - Service Administrator is responsible for all service invoicing including both service agreement and service projects.

3.2 Terms And Conditions

MA# 005 3161-12



STATE OF IOWA
MASTER AGREEMENT
 Contract Declaration and Execution

EFFECTIVE BEGIN DATE: 06-01-2013
 EXPIRATION DATE: 05-31-2014
 PAGE: 1 of 4

VENDOR:

Siemens Industry Inc
 BUILDING TECHNOLOGIES
 335 SE ORALABOR RD
 ANKENY, IA 50021
 US

VENDOR CONTACT:
 Rachael Larson
 PHONE: 515-447-0935 EXT:
 EMAIL: rachael.larson@siemens.com

ISSUER:
 RANDALL STAPP
 PHONE: 515-242-5005
 EMAIL: Randall.Stapp@iowa.gov

FOB

Contract For: Building Automation Products and Services

Building Automation Products and Services contract for small projects (up to \$25,000), upon request, at locations throughout the State (see bid). State facilities have specific security and safety policies and procedures established which must be adhered to at all times. Design work must be handled by Owner or 3rd party. The State does not accept design-build approach. Projects with an estimated value above \$25,000 must be awarded through a separate competitive selection process.

The parties agree the following (A-E), by reference, make up the term contract agreement:

- A. General Terms and Conditions for "Services contracts" which are posted at http://das.gse.iowa.gov/terms_services.pdf, and Addendum 1 to terms and conditions, dated 10/26/12.
- B. Attachment 1: RFB0212005093
- C. Attachment 2: Addenda # 2 to RFB0212005093
- D. Attachment 3: Contractors bid
- E. Attachment 4: Discount Matrix, Brand names, 3 Categories (Energy, Security, Fire/Life) see tabs at bottom of spreadsheet.

Contract period is for one year with the option for three additional one-year periods upon mutual agreement of both parties. Involving needs to reflect unit pricing from the contract and discounts from the matrix..

F.O.B. Destination (vendor bears freight charges).

RENEWAL OPTIONS

- FROM 06-01-2013 TO 05-31-2014
- FROM 06-01-2014 TO 05-31-2015
- FROM 06-01-2015 TO 05-31-2016

AUTHORIZED DEPARTMENT

- ALL
- SUB Other Governmental Entities

Approved By Legal

NAME: [Signature]
 TITLE: Sec. Dir. P&I/IT
 DATE: 6/27/13

Digitally signed by Yuill Regina
 DN: cn=Yuill Regina, o=Iowa, ou=Iowa State Government, email=regina.yuill@iowa.gov, c=US
 Date: 2013.06.24 08:43:51 -0507

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR	STATE OF IOWA
CONTRACTOR'S NAME (if other than an individual, state whether a corp., partnership, etc.)	AGENCY NAME <u>D.A.S.</u>
BY (Authorized Signature) <u>[Signature]</u> Date Signed <u>6/26/13</u>	BY (Authorized Signature) <u>[Signature]</u> Date Signed <u>6/29/13</u>
Printed Name and Title of Person Signing <u>Yuill Regina</u> Director, Federal/National Accts FBA	Printed Name and Title of Person Signing <u>Randall Stapp</u> PA3
Address	Address <u>Hoover Bldg., Level 3, Des Moines, IA.</u>