

Memorandum to Department of Administrative Services

s/Janet E. Phipps/

Amended waiver approved

09/30/2016

From: Roxann M. Ryan, Commissioner

lowa Department of Public Safety

Date: July 18, 2016 and September 30, 2016

Re: Request for Statewide Exception - Nine year managed service contract-Amended September 30, 2016

Background: The Department of Public Safety is implementing an upgrade to the State's Automated Fingerprint Identification System (AFIS). AFIS is a critical system used daily by state, local and federal law enforcement agencies to capture, compare, store and access biometric-based criminal history data. The implementation of an upgraded AFIS system will not only provide more system stability, security and throughput, but will address the Department's goals of increased accuracy for fingerprint identification, increased storage capacity, scalability on demand, customizable reporting, and full back capabilities/ redundancy for system functionality and data. Due to aging technology, near capacity record storage, and no support for outdated hardware/software, this is a high priority and time sensitive implementation for DPS as well as other law enforcement agencies that rely on this information daily. Upgrades to the system are needed to prevent a system outage. By statute (IA Code Section 690.2 and Chapter 692B), DPS is the only fingerprint repository for all lowa-based criminal history records.

Request: As per IAC 118-11(3), DPS is requesting a waiver to enter into an eight year managed service contract from FY2017 - FY2025 with vendor MorphoTrak. (MorphoTrak is the current vendor and would therefore provide and support a system upgrade). This model would allow the Department to allocate implementation costs across 9 fiscal years with the last two years comprising approximately \$1,880,631 of the total cost of the system upgrade and related maintenance. Without this waiver, DPS would need to absorb this additional cost over a 6 year period. The total cost of the project is estimated at \$7,712,819.

Addendum: On September 30, 2016, a request was submitted to amend final contract amount in the sole-source approval. The costs of Level 3 connectivity were only known for the first three years of the contract; those costs are now known for the entire contract. The amended final amount of the MorphoTrak agreement with the lowa Department of Public Safety is \$7,963,776. The length of the agreement remains the same.