How to Create an Account



Smart Guide

External Learner

Overview

This guide explains how a partner or provider who is not a State of Iowa employee can enroll in a training course through the State of Iowa's learning management system, Workday Learning, to create a new Workday Learning account.

Notes:

- Workday accounts with county governments or other organizations' systems will not transfer.
- If you had an account in the State of Iowa's previous learning management system, LearnSoft, you do not need to create a new account.

Audience

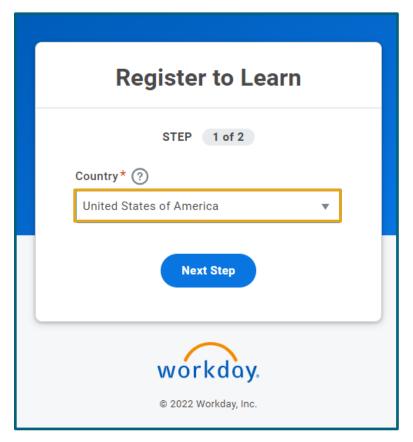
External Learners

How to Create a New Workday Learning Account

1. Open the **Workday Learning link** provided by the organization you are taking a course with.

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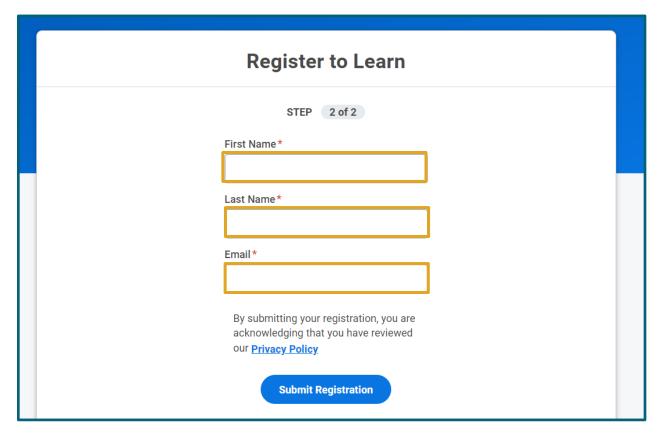
2. Under Register to Learn, select United States of America.



3. Select Next Step.

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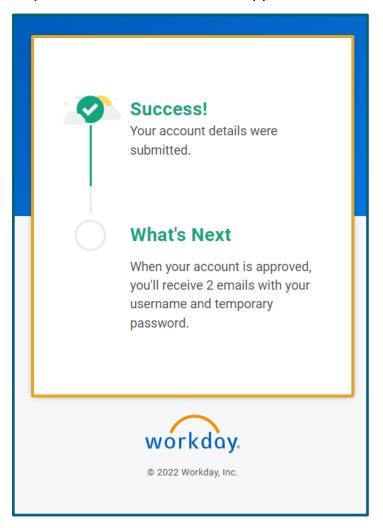
4. Enter your **First Name**, **Last Name**, and **Email address**. you want to be associated with this account.



Note: In the future, you will need to access this account to reset your password.

5. Select **Submit Registration**. to complete your request for a new account.

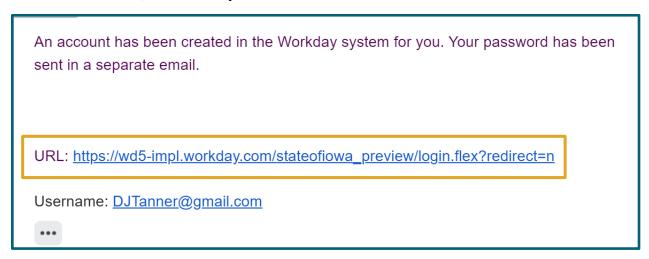
6. A **Success page** will display indicating you successfully completed the account request and has been sent for approval.



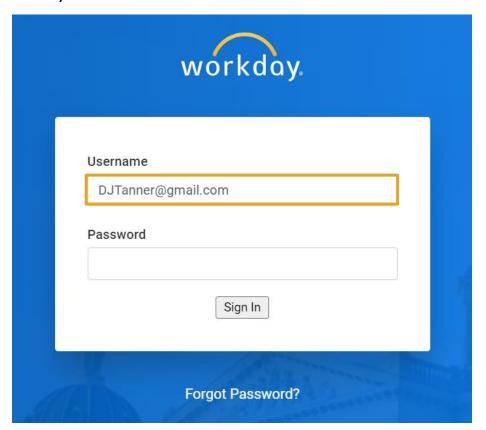
- 7. You will receive two email messages from **Stateoflowa-Workday**:
 - a. **Email 1**: Contains the **URL and your username** to use to log into your Workday account.
 - b. **Email 2**: Contains your **temporary password**. The system will prompt you to create a new password after you log in.

Create Your Credentials

1. From the **Email 1**, select the **provided URL**.

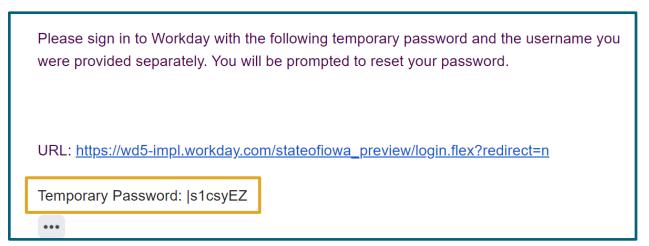


- 2. **Note**: Your username will also be located in this email message.
- 3. Enter your username.

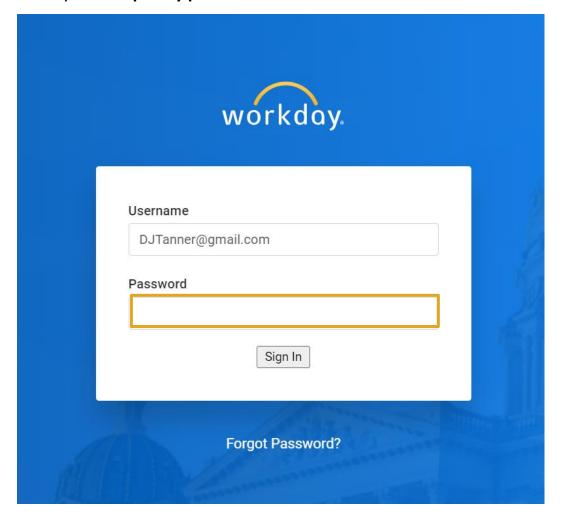


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4. From Email 2, copy your temporary password.



5. Paste your temporary password.

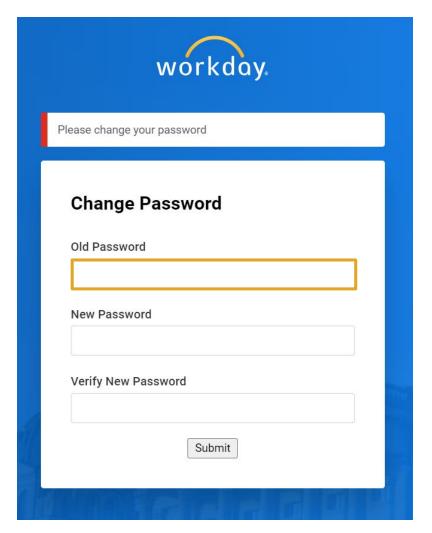


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6. Select **Sign In**.

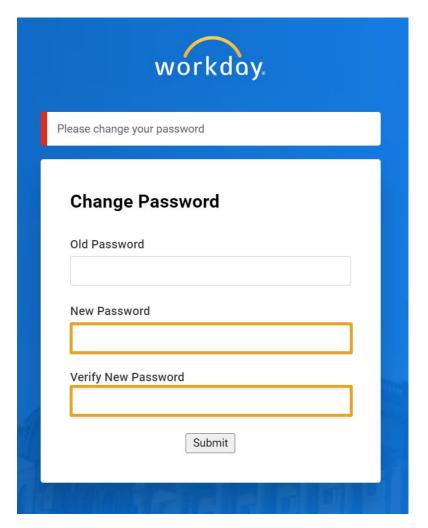
Change Password

1. Enter your **Old Password**.



Note: This is the temporary password you received in Email #2.

2. Enter a New Password and Verify New Password.

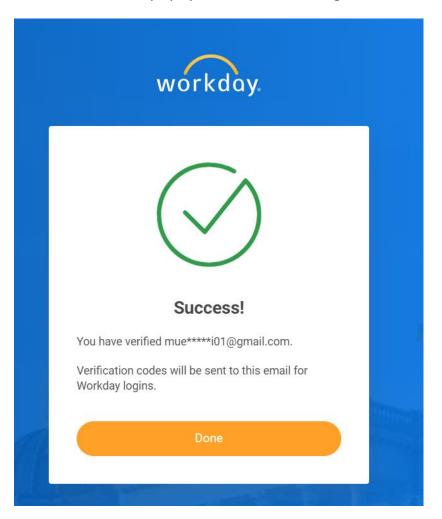


Note: Password Requirements

3. Select Submit.

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4. You will receive a popup window indicating a Successful Verification.

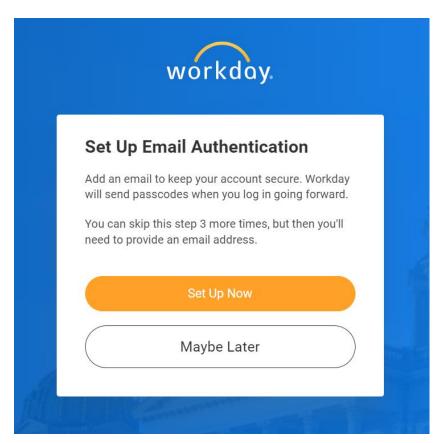


5. Select **Done**.

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Authentication

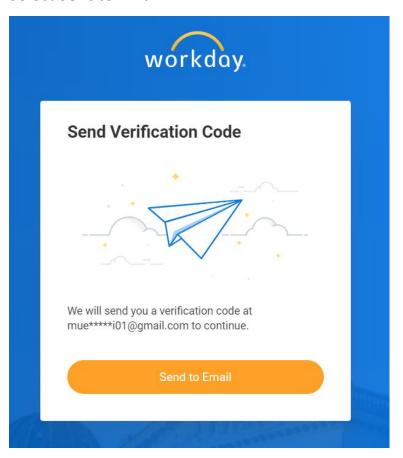
1. Select **Set Up Now**.



Note: You can skip this step 3 more times, but then you will need to provide an email address.

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2. Select Sent to Email.



3. Open your email account and locate the message from **Stateoflowa-Workday**.

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4. Enter **Verification Code** provided in email.



Dear Erin Muell,

Enter the passcode below to log into Workday from your browser:

312827

This passcode is valid for 3 minutes.

If you don't recognize this action, immediately notify your organization's Workday administrator and follow your organization's policies to reset your password.

Note: You have 3 minutes to enter the code.

- 5. Select Submit.
- 6. You have now completed the authentication and are logged into Workday.

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