a. For Phone Trees

Script if Clear Verify is a Number Option within your Phone Tree:

- <u>Initial Message</u>: Press # for Employment & Income Verifications
- <u>Message After # is Pressed</u>: We utilize Clear Verify to provide automated employment and income verifications to verifiers. Please navigate to their website at www.clearverify.com to create an account and request a verification. If you need any assistance, you can contact their support team on the website or call them at (888)990-7071.

Script if Clear Verify is Announced before Phone Tree Options:

- <u>Messaging</u>: If you are calling to request an employment or income verification, please go to our verification provider, Clear Verify's website at <u>www.clearverify.com</u> to create an account in order and request the verification.
- b. For Written & Oral Communication

We have received your request for an employee verification. We now utilize Clear Verify to provide automated employment and income verifications. Please navigate to their website at www.clearverify.com to create an account and submit the request. If you need any assistance, please reach out to their support team by emailing <u>support@clearverify.com</u> or calling +1 (888)990-7071.