### HOW YOU CAN COMPLETE A VERIFICATION

When you need a verification, you have two options:

Option 1: Take advantage of Clear Verify's "My Verify" feature by sending verifications directly to verifiers themselves. This feature enables you to initiate verification requests directly with verifiers as well as download lighter employment forms.

Option 2: The verifier can submit a request to pull your data from Clear Verify's platform for the relevant verification.



Say goodbye to waiting days; don't rely on HR for verifications. Embrace instant verifications like a pioneer—where efficiency meets your aspirations.

Clear Verify is a proud part of the **HRlogics** Compliance Hive



### **Employee User Guide**

### Logging In To The Portal: Create An Account



### Scan this QR Code for your company's personalized Clear Verify Account page.

#### Sign Up Pin Required?

This is an additional safeguard added by your employer. Please reach out to our support team or your HR department to obtain the pin.

### Home: Verification Inbox

#### The verification inbox works just like an email box

- View all verifications and track the status of any data disputes
- Search & filter verifications by status, verifier type, and date created
- Click on a verification for an indepth view into the activity of your verification



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support@clearverify.com (888) 990-7071

### My Data: Your Employee Records

The My Data menu displays your employment data



Here you can:

- View your employment and income history
- Download your data

My Data

imployment Informati

• Dispute your data if any employment and income information is inaccurate

hours per pay

**DISPUTE DATA** 

If you believe your data is inaccurate, you can dispute your data with your employer. Here's how:

- Select the verification you wish to dispute
- Click "See More"
- Select "Dispute Data"
- In the text box, clearly communicate the data you are disputing
- Reach out to your employer on the timeline of the resolvement

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SEE MORE

### **Employee User Guide**



### My Verify - Skip HR & Verify Yourself

Send Verification

Taking out a mortgage? Buying a car? Verifications can take 3-10 business days, between verifiers requesting your data and employers providing it. You can streamline this process by sending verifications straight to your verifier through Clear Verify's feature, "My Verify."

# To send verifications to verifiers directly using My Verify:

- Log in to your Clear Verify account
- On the navigation menu, click "My Verify"
- Complete the form with your verifier's name and company
- Click "Send Verification"
- Your verifier can obtain your verification by registering for an account on ClearVerify.com

Verifier's Company	Name *
First Name *	Last Name *
Email Address *	
Verification Type *	yment -
Employers *	
Select all options	
Note to Recipient (o	pptional)
SEND VE	RIFICATION
	or



### Reports, Records, & Data Disputes

Your reports tab contains all data disputes and verification requests

- View a record of the date and status of each verification and dispute
- Click the "action" icon to view details of a dispute or verification

n ∎	Home My Data	Re	equests						
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E	Reports			~					-
			REQUEST TYPE	CREATION DATE	COMPANY NAME	CONTACT NAME	CONTACT EMAIL	STATUS	ACTIONS
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### **Resource Center**

#### View resources for all your needs including:

- Downloadable Resources
- Clear Verify Privacy Policy
- New Feature Releases
- Contact Our Support Team
- Clear Verify's Help Center



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### **Account Settings**

Find your account settings by clicking on your name in the top right corner.

My Account / Personal Informat	ion	Jan Levinson 👻
ly Account		
	Personal Information	
	First name *	Last name *
Personal Information	Work email	Personal email.
Personal information Privacy Settings	Phone number *	Date of birth
Notifications	Street Address *	
😐 Sign-in & Security	Street Address *	City*
	County *	State * 👻 ZIP Code *
Authentication	Timezone	

- Update personal information
- Freeze and unfreeze your account
- Modify notification preferences
- Update sign-in requirements, including multi-factor authentication

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