

**Q: WHAT IS CLEAR VERIFY?**

Clear Verify is an easy-to-use platform for employment and income verifications, designed to empower employees with direct access to their own data and streamline the verification process.

**Q: I'M AN EMPLOYEE, CAN I CONFIRM MY EMPLOYMENT AND INCOME THROUGH CLEAR VERIFY?**

Yes! You are able to confirm your employment data by using the "My Data" feature within Clear Verify's portal. You also have access to download "lighter" reports like an immigration work letter.

**Q: I'M AN EMPLOYEE, CAN I SEND MY VERIFICATION DATA DIRECTLY TO AN VERIFIER?**

Yes! You can use the "My Verify" feature in the portal to send a verification to a verifier 24/7.

**Q: DO I HAVE TO SIGN UP FOR CLEAR VERIFY?**

No, you do not have to set up an employee login for verifications to be completed.

However, the benefit of creating a Clear Verify account is the visibility into your employment data and the ability to skip HR & send your verifications straight to verifiers.



**Q: IS MY DATA SECURE?**

At Clear Verify, safeguarding your data is our top priority. Our platform holds a SOC II certification and adheres to all state and federal regulations.

Emphasizing our commitment to security, Clear Verify's platform promotes the use of multi-factor authentication, providing extra layers of security to empower employees and ensure the protection of sensitive data.

**Q: IS MY DATA BEING SOLD?**

Clear Verify does not use our verification services as a way to obtain and sell your data.

Instead, we treat our services as an Employee Relations Exercise. When sharing information, we only do so when authorized access has been granted.

**Q: HOW DO I SIGN UP?**

If your employer partners with Clear Verify, you will need to sign up with the customized link/ QR code your employer has provided. Please contact your HR department or our support team for assistance.

**Q: WHEN SIGNING UP, CLEAR VERIFY ASKS FOR A PIN. WHERE DO I FIND MY PIN?**

The PIN is a unique 8 digit code that your employer may require to create an account. Please communicate with your HR department or our support team for more information on the format of your PIN.



**Q: I FORGOT MY PASSWORD, WHAT SHOULD I DO?**

If you've forgotten your password, simply click the "forgot password" button when signing in to your account. Enter the email address associated with your account and follow the steps provided to reset your password.

**Q: MY EMPLOYMENT DATA IS NOT CORRECT, CAN I DISPUTE THIS?**

You can dispute your data through your Clear Verify portal. This will notify your employer that your data is not up to date. Please reach out to your HR department for updates on your data disputes.

**Q: CAN I FREEZE MY DATA?**

Yes, you have the ability to freeze and unfreeze your data at any time. This can be done through your account settings.

