

This job aid focuses on how to manage benefits in Workday. All the below benefits processes can be completed during open enrollment or completed afterwards if there is a qualifying life event. Some life events allow you to change your benefits, dependents, and/or beneficiaries. This job aid addresses the topics below covering generic events. Please contact your HR Partner if you have questions about specific life events.

Audience: Employees

Sections:

- Adding a Qualifying Life Event
- Change Benefit Elections
- Add or Edit Dependents
- Add or Change Beneficiary Information
- View or Print Benefits Statement

Adding a Qualifying Life Event to Workday

1. On the **Workday Home Page**, select the **Benefits** Worklet
2. Under the **Change** section, click **Benefits**.
3. Select the box next to **Change Reason** and click which benefit event applies.
4. Indicate a **Benefit Event Date** by entering a date or clicking the calendar icon.
5. New details will appear indicating when you need to **Submit Elections By** and what are the **Benefits Offered** as it pertains to the life event.

Note: click the **More** button to show a full list.

6. Attach additional documentation via the **Select files** button under the **Attachments** section. This section will not show until you make a life event selection.

Note: Some life events will require documentation to be approved. See the [DAS Life Events page](#) to determine what documentation is required for specific life events. For example, if you were married, you would attach a

copy of your marriage certificate. For a divorce, you would attach a copy of a divorce decree.

7. Click **Submit**.
8. The **Up Next** window will display automatically with an option to click **Open** or **Done**.
 - a. **Open** will bring you to a page that allows you to change your benefit elections.
 - b. **Close** will close the page you are on and no benefit changes will be made.

Note: If you do not make your benefit elections at this point, you will have a task to complete in your **Workday Inbox**, which allows you to complete the enrollment later.

Change Benefit Elections

1. After completing the steps for reporting/adding the life event (e.g. marriage), click **Open** to start choosing benefits.
2. Click **Let's Get Started**.
 - a. You will see Benefit "Cards" indicating various types of benefits (e.g. Dental, Medical, Dependent Care FSA).
3. One by one, click through **Enroll** in each "card" to view and/or change election types and/or dependents.

Note: Some options may be grayed out if you are not eligible to select that option.

4. Choose which coverage you want by selecting **Select** or **Waive**. Workday will not allow you to select two items.
5. Click **Confirm and Continue**.
6. For applicable benefit types, you will be taken to a **Dependents** page where you can add or remove

coverage to previously added dependents or add new dependents for the first time.

- a. Follow the instructions in the **Add a New Dependent** section of this guide if needed.
7. Under the **Select** column, click the checkbox to either add or remove a previously listed dependent to coverage.
8. Click **Save**.
9. Continue these steps with each Benefits “card.”
10. Click **Review and Sign**.
 - a. You can also select **Save for Later** if you need more time.

Add or Edit Dependents

1. After completing the steps for reporting/adding the life event (e.g. marriage), click **Open** to start choosing benefits.
2. Click **Let’s Get Started**.
3. Click **Manage** on one of the Benefit Cards to which you would like to add or within which you would like to edit a dependent (e.g. **Medical**)
4. Select your plan and click **Confirm and Continue**.
5. Click the **Add New Dependent** button.
6. Read the prompt and click **OK**.
7. Enter the new dependent’s information in the **Name, Personal Info, National IDs, Address, and Phone & Email** sections.

Note: for birth, employees have 60 days to add information like a social security number (SSN).

8. Review dependents covered via the check boxes next to their names. Uncheck the box if you need to remove a dependent from coverage.

Note: at the end of the calendar year in which a dependent turns 26 years old, they are automatically removed from medical and dental insurance.

Note: you may need to add your dependents **Social Security** Number if you haven't done so previously.

9. Click **Review and Sign**.
10. Review your **Beneficiary Designations** for accuracy.
11. Scroll to the bottom of the page to review the Electronic Signature.
12. Click the **I Agree** box.
13. Click **Submit**.

Add or Edit Beneficiaries

Note: You can add beneficiaries at any time; it does not require a qualifying life event. The beneficiaries listed in Workday only apply to life insurance.

1. From the **Workday Home page**, select the **Benefits** Worklet.
2. Under the **Change** section, click **Benefits** (do not select Beneficiaries or Dependents.)
3. Select **Change Beneficiaries** from the **Change Reason** dropdown.
4. Click the **calendar** icon in the **Benefit Event Date** field to enter the date of the beneficiary change.

Note: **Submit Elections By** and **Benefits Offered** will display with the associated required date by which you must submit elections and which benefits are associated with the change reason.

- a. Attach required documents, if applicable.
5. Click **Submit**.
6. A **You have submitted** window will display. Click **Open**.

7. The **Change Benefits Elections** page will display.

8. Click **Let's Get Started**.

9. Select **Manage** under **Basic Life**.

Note: Beneficiaries listed under Basic Life will apply to Supplemental as well. You cannot choose different beneficiaries for Basic and Supplemental.

10. Click **Select** or **Waive** for the plan of interest.

11. Click the + icon in the **Primary Beneficiary** and **Secondary Beneficiary** and choose Existing Beneficiary, Existing Trusts, or Add New Beneficiary or Trust.

Note: Follow the relevant steps below depending on your selection in step 9; then proceed to step 10.

a. **Add beneficiary**

- i. Click on the prompt icon to select the Relationship type. **Use as Beneficiary** will automatically be selected.
- ii. Enter **Date of Birth and Gender**.
- iii. Enter the **First Name** and **Last Name** of the beneficiary.

iv. Click the + icon to enter the address information of the beneficiary.

b. **Add beneficiary using existing contact**

- i. Click on the prompt icon for **Existing Contacts**.
- ii. Click on the person's name to select them.
- iii. Click **OK**.
- iv. Verify the **Relationship** listed is accurate.
- v. Leave **Use as Beneficiary** checked.
- vi. Enter **Date of Birth** and **Gender**.
- vii. Review the **Legal Name** and **Contact Information**.
- viii. Review your selections. Click **OK**.

c. **Add trust**: Enter the **Trust Name**.

- i. Enter the **First Name** and **Last Name** of the **Trustee**. If there is more than one Trustee, click on the + icon to input additional names.
- ii. Click on the + icon under Address to enter the address information.

12. Choose your Beneficiary by clicking the drop-down menu and selecting **Beneficiary Persons**. If you do not wish to use an existing person or if you want to

add an additional beneficiary, you can do so by clicking **Create**.

13. Enter the **Percentages** (if applicable) for each beneficiary or trust. You can have multiple primary beneficiaries, but the total percentage of all beneficiaries should equal 100. This also applies to contingent beneficiaries.
14. Click **Continue**.
15. A pop-up that says **Your Basic Life changes have been updated, but not submitted** will appear. Click **X**.
16. Click **Review and Sign**.
17. Review your **Beneficiary Designations** for accuracy.
18. Scroll to the bottom of the page to review the Electronic Signature.
19. Click the **I Agree** check box.
20. Click **Submit**.

View and Print Your Benefits Information

1. From the **Workday Home page**, select the **Cloud/Profile photo** icon.
2. Click **View Profile**.
3. Click the **Actions** button.
4. Hover over **Benefits**.
5. Click **View My Current Benefit Elections**.
6. Click the **PDF** icon on the top right.
7. Wait until the **Export Document** pop-up appears.
8. Click **Download**.
9. Open the download that appears at the bottom of your screen.
10. From here, you have a PDF you can view or print.