

DHS Training Contact by Division Area

For assistance with the LMS site or other training questions, please refer to the administrator in your area.

Division Area	Administrator	Admin Email
External Mandatory Reporters	Service Help Desk	MandatoryReporter@dhs.state.ia.us
DHS Services - Social Worker Staff	Service Help Desk	ServiceTraining@dhs.state.ia.us
DHS Services - Income Maintenance	IMTA Admins	IMTA@dhs.state.ia.us
Child Support Recovery Unit	CSRU Trainers	csrutrainers@dhs.state.ia.us
HR	Ron Bruett	rbruett@dhs.state.ia.us
Information Security and Privacy	Carla Monroe	cmonroe@dhs.state.ia.us
Information Security and Privacy	Debra Covington	dcoving@dhs.state.ia.us
DoIT	Lori Miller	lmiller5@dhs.state.ia.us
IME	Katie Shelton	kshelto@dhs.state.ia.us
ACFS	Nick Peters	npeters@dhs.state.ia.us
Fiscal	Fiscal Admins	FiscalTraining@dhs.state.ia.us
Cherokee/CCUSO	Cherokee/CCUSO Admins	Cherokee/CCUSOTraining@dhs.state.ia.us
Eldora	Eldora Admins	EldoraTraining@dhs.state.ia.us
Glenwood	Glenwood Admins	grcetsrequests@dhs.state.ia.us
Independence	Independence Admins	IndependenceTraining@dhs.state.ia.us
Woodward	Woodward Admins	WoodwardTraining@dhs.state.ia.us
Des Moines Service Area	Mindy Norwood	mnorwoo@dhs.state.ia.us
Centralized Service Area	Chris Silberhorn	csilber@dhs.state.ia.us
Western Service Area	Matthew Madsen	mmadsen@dhs.state.ia.us
Cedar Rapids Service Area	Irene Holzwarth	iholzwa@dhs.state.ia.us
Eastern Service Area	Nicole Uthoff	nuthoff@dhs.state.ia.us
Northern Service Area	Erin Casella	ecasell@dhs.state.ia.us