

JUNE 2022

- June 1 **Creative Thinking – In Person (FULL)**
Certificate: Management Development Certificate (MDC)
- June 2 **Fundamentals of Supervision – In Person (FULL)**
Certificate: Leadership Capacity Building Development Certificate (LCBDC)
- June 6 **Customer Experience – In Person**
Certificate: Talent Development Certificate (MDC)
- June 7 **Crucial Accountability – In Person**
Certificate: Management Development Certificate (MDC)
- June 7 **Investigating Employee Misconduct - Virtual**
Certificate: Management Development Certificate (MDC)
- June 8 **Shaping Effective and Engaged Teams – In Person**
Certificate: Leadership Capacity Building Development Certificate (LCBDC)
- June 13-17 **Crucial Conversations – Virtual (daily 9:30 -11:30)**
Certificate: Leadership Capacity Building Development Certificate (LCBDC)
- June 15-16 **Project Management Seminar – Virtual (2 full days)**
Certificate Series: Management Development Certificate (MDC)

*****In person classes are held at the Hoover Building, Level A, Classrooms 5 and 6.**



Sign up online in the [LMS](#) to reserve your seat!
Visit the [PDS website](#) for more information on Training and Development.
Send an email to PDS@iowa.gov if you have questions.

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For additional PDS class information, course descriptions & objectives, certificate series, and participating agencies check out the [course catalog](#).