

Role of the Lead Worker



Course Number:	MTS LW 101
Cost Per Person:	No Charge/Participating Agency, \$42/Non-Participating
Scheduled Sessions:	This course is available On-Demand. Staff interested in completing this course should login to the State of Iowa LMS to launch the training. Contact your agency training liaison if you have questions.
Eligibility:	Lead Workers, Managers & Supervisors
Instructor:	PDS E-Learning
Certificate Series:	Advanced Talent Development Certificate (ATDC)
Length:	1 Hour

Overview:

This course is designed for new employees with the role of a lead worker, as well as managers and supervisors who have lead workers positions. The course will identify typical roles and responsibilities of lead workers as well as the benefits of lead worker positions. It will also identify possible risks and types of duties not intended for the lead worker role.

Objectives:

- Define the role and responsibilities of lead workers
- Identify the type of duties typically found in lead worker positions
- Address possible issues for duties assigned, but not intended for the lead worker