## Upcoming Courses for...

## May 2021



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
3	4 Diversity Training for Employees (1/2 day)	5 Dimensions of Behavior (1/2 day)	6 Customer Experience Strategies for Work/Life Balance (Day 2)	7 Dimensions of Leadership
Certified Public Manager Program  New Cohort September 2021	11 Ethics of Leadership & Influence (Day 1) (1/2 day) From Interview to Hire	12 Ethics of Leadership & Influence (Day 2) (1/2 day) Discipline, Grievance, & the Merit System	13 Crucial Accountability	14 The Servant Leader
17	18 Managing Effective Meetings (1/2 day) Performance Evaluation	19 Introduction to Procurement (1/2 day)  Ethics in Today's Workplace (1/2 day)	20 Creative Thinking	Performance & Development solutions http://learnatpds.iowa.gov/
24	25 Strategic Planning & System Thinking Thriving on Change	26 Advanced Principles of Communication Part 2: Coaching	27	28
MEMORIAL DAY			New Horizons*  Computer Learning Centers  Take advantage of State pricing on computer classes through New Horizons.	