

DAS-ITE Marketplace Services and Rates: **Supporting Services**

Effective July 1, 2008 (beginning of Fiscal Year 2009), a number of changes are taking place that affect DAS-ITE marketplace services and rates. One change customers will notice is that some services – the 37 listed on the left below – will now have additional, supporting services accompanying them on the bill. Breaking down and itemizing the services this way will allow customers greater flexibility in ordering exactly what they need, and will better reflect the true costs and functions required to provide a service.

The chart below shows the primary service on the left and the supporting services usually required for the primary service are in the columns to the right.

Please Note:

- A Service ID of “XXXX” indicates that a number has not yet been assigned. This column will be updated as soon as IDs are designated.
- In almost all cases the rate has been rounded to 2 decimal places.

If you purchase this service ...			You will also see this/these ITE service(s) on your eDAS bill:		... And/or incur these additional costs within your agency:
Service ID	Primary Service Name	Rate/Unit	Supporting Services Needed	Comments	
XXXX	Address Validation	\$0.25/Transaction	153 Development Services Staff (\$116.41/Hour)	One-time setup costs may apply billed at the hourly rate based upon actual time expended.	
XXXX	eLeave	\$1.15/Budgeted FTE	153 Development Services Staff (\$116.41/Hour)	One-time setup costs may apply billed at the hourly rate based upon actual time expended.	
XXXX	Managed Switches - 24 Port 10/100	\$51.10/ Switch	4102 Network Consulting (\$118.07/Hour)	Staff time for configuration, installation and change control related to customer requests is additional.	
XXXX	Managed Switches - 24 Port 10/100/1000	\$74.81/ Switch	4102 Network Consulting (\$118.07/Hour)	Staff time for configuration, installation and change control related to customer requests is additional.	

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XXXX	Managed Switches - 48 Port 10/100	\$84.48/ Switch	4102 Network Consulting (\$118.07/Hour)	Staff time for configuration, installation and change control related to customer requests is additional.	
XXXX	Managed Switches - 48 Port 10/100/1000	\$113.37/ Switch	4102 Network Consulting (\$118.07/Hour)	Staff time for configuration, installation and change control related to customer requests is additional.	
348	TSM Backup Base Rate	\$44.25/ Server	350 Disk (\$.21/GB)	Customer will be billed for actual storage at \$.21/GB/month.	
570	Remote Access - VPN	\$40.83/ Account	Pass through charges for CRYPTO CARD (varies) 4102 Network Consulting (\$118.07/Hour)	Customer must purchase a Secure key or CRYPTO Card. This is a separate, one-time pass through charge and the customer owns that card. Staff time for set up of LAN-to-LAN accounts is additional.	
580	Remote Access - Dial in/Dial Back	\$29.47/ Account	800 Dial back long distance charges Pass through charges for CRYPTO CARD (varies)	Long distance charges for dial back customers are passed through back to the customer (see service 800). Customer must purchase a Secure key or CRYPTO Card. This is a separate, one-time pass through charge and the customer owns that card (does not apply to dial back customers).	
718	Outlook Web Access	\$ 0.48/ Mailbox			Agency must buy its own Exchange 2007 Client Access License (CAL).

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746	Enterprise Authentication and Authorization	\$0.04/Authorization	153 Development Services Staff (\$116.41/Hour)	One-time setup costs may apply billed at the hourly rate based upon actual time expended	
763	Standard Exchange Mailbox	\$9.76/ Mailbox	4141 San Storage SVC (\$0.41/GB); 4143 Disk Storage SAN Tier 3 (\$0.82/GB).	Customer will need to purchase SAN storage via a two-part fee (services 4141 and 4143).	Customer must buy their own Exchange 2007 Client Access License (CAL).
875	Secure FTP	\$35.62/ Account	4102 Network Consulting (\$118.07/Hour)	Network Consulting rate for all ITE tasks related technical troubleshooting, account set up, etc for this service	
884	JFHQ Rack Space	\$14.74/ Per U	4110 Server Consulting (\$111.75/Hour)	Server setup costs may apply billed at the hourly rate based upon actual time expended	
900	DB2 Shared Environment	\$94.95/ Per GB	153 Development Services Staff (\$116.41/Hour)	Database Staff time to support customer requests is additional.	
1001	E-mail Enterprise Vault Services	\$2.76/Mailbox	4141 San Storage SVC (\$0.41/GB); 4143 Disk Storage SAN Tier 3 (\$0.82/GB).	All new customers will need to purchase SAN storage via a two-part fee (services 4141 and 4143).	Customers who are currently using their own storage may continue to do so. Symantec licensing costs for clients are paid by agency.

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1002	Virtual Linux Environment	\$155.25/ Per Partition	4141 San Storage SVC (\$0.41/GB); 4143 Disk Storage SAN Tier 3 (\$0.82/GB). 4110 Server Consulting (\$111.75/Hour)	Customer will need to purchase SAN storage via a two-part fee (services 4141 and 4143). Server Consulting (service 4110) for technical troubleshooting, code migrations, etc. is additional.	
1003	E payment	\$0.17/Transaction	153 Development Services Staff (\$116.41/Hour)	One-time setup costs may apply billed at the hourly rate based upon actual time expended.	
1023	SQL SHARED HOSTING	\$52.80/ GB	153 Development Services Staff (\$116.41/Hour)	Database Staff time to support customer requests is additional.	
1301	IIS6 ASP_NET	\$230.17/ Per Application	4110 Server Consulting (\$111.75/Hour)	Server Consulting rate for initial application setup and all code migrations is additional.	
2511	Wireless Blackberry Services	\$11.87/Device	Vendor pass through costs, if applicable	Vendor pass through for chargers, device costs, etc.	Cell provider fees not included.
3803	Web sphere Application Server Host	\$1,132.54/Java Virtual Machine	4110 Server Consulting (\$111.75/Hour)	Server Consulting rate for initial application setup and all code migrations is additional.	
4002	E-mail Mass Mailing Services	\$ 0.009/ 20K Block	4115 E-mail Consulting (\$70.99/Hour)	E-mail Consulting fees for list set up is additional.	
4141	SAN SVC	\$0.41/GB		Would only need this service if using 4142 SAN Tier 2 or 4143 SAN Tier 3.	

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4142	SAN Tier 2	\$0.92/GB	351 Storage Network Data Port (\$41.14/Per Port) 4141 SAN SVC (\$0.41/GB)	Service 4141 SAN SVC is an optional additional service.	
4143	SAN Tier 3	\$0.82/GB	351 Storage Network Data Port (\$41.14/Per Port) 4141 SAN SVC (\$0.41/GB)	Service 4141 is an optional additional service.	
4190	Front Page Hosting	\$126.17/ Site	4110 Server Consulting (\$111.75/Hour)	Server Consulting time is additional.	Customer must buy their own FrontPage client software.
4192	Windows Media Hosting	\$117.13/ Archive	4141 San Storage SVC (\$0.41/GB); 4143 Disk Storage SAN Tier 3 (\$0.82/GB). 4110 Server Consulting (\$111.75/Hour)	Customer will need to purchase SAN storage via a two-part fee (services 4141 and 4143). Server Consulting rates for media encoding and file loads is additional.	
4206	Hoover Rack Space	\$12.16/Per U	4110 Server Consulting (\$111.75/Hour)	Server setup costs may apply billed at the hourly rate based upon actual time expended.	
4226	VMWare Server Hosting	\$229.15/ Per Partition	4141 San Storage SVC (\$0.41/GB); 4143 Disk Storage SAN Tier 3 (\$0.82/GB). 4110 Server Consulting (\$111.75/Hour)	Customer will need to purchase SAN storage via a two-part fee (services 4141 and 4143). Server consulting rates for all ITE tasks inside a Virtual Windows Server (technical troubleshooting, code migrations, etc) is additional.	Customers will need to purchase a Microsoft Windows license.

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4237	Websense	\$2,021.00/Agency-defined Customer	4115 E-mail Consulting (\$70.99/hour)	E-mail Consulting rates to manage user requests for URL authorization is additional.	
4238	Print Services	\$21.44/ Printer	4110 Server Consulting (\$111.75/Hour)	Staff time to set up the print queue and for testing is additional.	
4242	SMS Services	\$4.79/per Client Device	4110 Server Consulting (\$111.75/Hour)	Server Consulting time to create software install packages is additional.	
4243	File Services	\$279.59/ Agency-defined Customer	4141 San Storage SVC (\$0.41/GB); 4143 Disk Storage SAN Tier 3 (\$0.82/GB).	Customer will need to purchase SAN storage via a two-part fee (services 4141 and 4143).	
4245	Hoover Server Farm Data Port	\$138.74/ Port	4223 Vendor Pass Through Org 6125 4102 Network Consulting (\$118.07/Hour)	<p>All related costs for installation of electrical service in the server farm will be passed through to the requesting agency.</p> <p>Installation of all new network wiring and associated materials in the server farm, and all related costs will be paid for by the requesting agency.</p> <p>Staff time for requested work (includes conduit/ACL requests, reverse proxy changes, support requested by customer) is additional.</p>	

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4248	Encryption Services	\$1.00/ Account	4097 Desktop Consulting (\$113.14/Hour)	Staff time for support calls (other than Service Desk) is additional.	Customer is responsible for purchasing software license.
4250	JFHQ Server Farm Data Port	\$134.62/ Port	4223 Vendor Pass Through Org 6125 4102 Network Consulting (\$118.07/Hour)	<p>All related costs for installation of electrical service in the server farm will be passed through to the requesting agency.</p> <p>Installation of all new network wiring and associated materials in the server farm, and all related costs will be paid for by the requesting agency.</p> <p>Staff time for requested work (includes conduit/ACL requests, reverse proxy changes, support requested by customer) is additional.</p>	