



NOTICE OF PUBLIC MEETING

Pursuant to Iowa Code section 21.4, notice is hereby given of a meeting of the DAS Customer Council on the date and at the time and location listed below.

DAS Customer Council Meeting

Agenda

Date

October 21, 2008

Time

1:00pm – 3:00pm

Location

Hoover Building, Level A, Room 7

1. Call to Order
2. Welcome & Roll Call
3. Approve minutes of the September 25, 2008 meeting – **Action Item**
4. Approve alternates for Council members – **Action Item**
 - Greg Anliker Alternate – Joel Wulf, Division Administrator, Dept of Elder Affairs
 - Charlie Krogmeier Alternate – Teresa McMahon, Division Administrator, Dept of Management
5. Administrative Rules changes – update
6. Discuss Customer Complaints Resolution Process
7. Approve By-Laws – **Action Item**
8. Business Plan – update from subcommittee
9. Comments by Council members
10. Future agenda items discussion
11. Close and Adjourn