

**Technology Customer Council Meeting
Minutes of January 10, 2006**

Final

Present: Steve Mosen, Leon Schwartz, Rich Jacobs, Jan Evans, Carl Martin, RJ Hellstern (for Greg Wright), Erv Fett, Roberta Polzin, Marv Van Haaften

Absent: Larry Murphy, Keith Greiner, Joel Lunde, Margaret Thomson

Guests: Denise Sturm, Lorrie Tritch, Julie Sterk, Pat Deluhery, Laura Riordan, Diane Van Zante (recorder)

1. **Call to Order** - Carl Martin, Vice Chair, called the meeting to order. It was noted that a quorum of members was present.
2. **Review and Approve Minutes of December 13, 2005** – Carl Martin.
Leon Schwartz moved approval of the December minutes; Steve Mosen seconded the motion. An oral vote was taken, approving the minutes as written.
3. **Mid Year Review of Directory Services Rate** – Denise Sturm.
Denise distributed a newly formatted financial summary, focusing on year-to-date figures through November. Expenditures are primarily comprised of personal services and indirect costs. The Directory Services utility is currently under budget. Everyone is being billed appropriately, there have been no collection or expenditure issues, and there are no complaints that we are aware of. Denise is not recommending any adjustment to the rates at the present time. The Council accepted the financial summary; no further action was warranted. Denise inquired how frequently the Council wanted to receive updates; the decision was made to present them quarterly.
4. **Other** –
Two new council members are in attendance today: Jan Evans, Department of Public Health and Roberta (Bert) Polzin, representing the public sector. All council members introduced themselves.

Lorrie passed around a current color chart for Active Directory, showing model 1, 2, 3 and 4 agencies. The Public Defender's Office and the Iowa Lottery have not moved to model one or two. The State Public Defender's Office (part of the Department of Inspections and Appeals) has indicated that it will not be moving to model one or two; they have already migrated and do not want to incur the expense. ITE has not yet sent them a formal letter indicating that they need to migrate. Conversations between ITE and the Lottery are ongoing. Does ITE offer assistance when someone upgrades? Absolutely. The customer council may become involved in the Public Defender issue at some point in the future.

Blackberry Shutdown Update – John hasn't heard anything recently, one way or the other. We have 112-115 clients at this point. Judicial has their own blackberry server and manages their own devices.

Will there be a workaround for the Public Defender's Office, possibly an intern who could assist them? Maybe.

Council members/ITE need to consider goals and tasks for the next 5-6 months. At present, the Council only has one utility rate that needs to be reviewed. It would be helpful to have ITE determine how the Council could be more useful during the slack months or maybe it should just meet three times a year. Lorrie mentioned that there was some discussion about making information security a utility. It is possible that the Technology Customer Council would be asked to look at that.

5. **Wrap-Up, Next Meeting Date** – Carl Martin.

The next council meeting is scheduled for February 14 at 1:00 p.m.

Possible agenda items:

Security utility

There being no further business, the meeting adjourned at 1:21 p.m.